

## Appendix 2

01 August 2017

Our Ref:  
Your Ref: LUB/PRO0478

Harm Reduction Dept.,  
Hereford Police Station  
Bath Street  
Hereford. HR1 1TA

Direct Dial: 01432 347102  
Fax:

### **Licensing Act 2013 – review of the Horse and Jockey, New Street, Ross on Wye.**

West Mercia Police has representations with regards to this review.

It is the opinion West Mercia Police that the premises license holder has failed to promote the licensing objectives with regards to the prevention of crime and disorder and the prevention of public nuisance.

Attached are a schedule of incidents that concern the licensing objectives that have been reported to West Mercia Police and are recorded on police systems. These matters cover a period from March 2016, when a Neil STANLEY became the designated premises supervisor (DPS), through the current date which includes the date when the DPS was changed to the current person Martin HUDSON. It is the view of West Mercia Police that the catalogue of incidents commenced when Mr STANLEY became the DPS and continued since Mr HUDSON took over.

West Mercia Police are of the view that this review should be granted and that the operating hours for the premises should be reduced, restrictions placed on the licensable activity of regulated entertainment and that Mr HUDSON should be removed from his position as designated premises supervisor.

It is understood that this review has been submitted by another responsible authority and that any decision with regards to it being granted is that of the licensing regulatory sub-committee.

Yours sincerely

Ps 3456 Duncan Reynolds  
Hereford Harm Reduction Dept.

Premises Name: HORSE AND JOCKEY

URN: EC0114

Premises Type: PUBLIC HOUSE

Licence Type: Sale by retail of alcohol

Registering Authority: Herefordshire Council

Premises Status: Live

Owner:

Sales BOTH

PremLH: NEWRIVER RETAIL (MANTLE) LTD

Address: HORSE AND JOCKEY

9-10 NEW STREET

ROSS-ON-WYE

HEREFORDSHIRE

HR9 7DA

#### DPS Links:

LID: 30510  
Name: MICHAEL HUDSON  
Licence status: DPS  
Issued: 07/06/2017  
Unlinked:

#### Incidents:

**Date: 09/07/2017 00:47**

**Licensing objective – Prevention of NOISE NUISANCE**

CALL FROM MOP ABOUT LOUD MUSIC COMING FROM THE PREMISES. NO POLICE ATTENDANCE

SHARED WITH EHO AND AUTHORITY BY E-MAIL

**Date: 08/07/2017 00:23**

**Licensing objective – Prevention of NOISE NUISANCE**

CALL FROM MOP ABOUT LOUD SHOUTING FROM CUSTOMERS WHO ARE ALSO OUTSIDE IN THE STREET DRINKING. NO POLICE ATTENDANCE.

SHARED WITH EHO AND AUTHORITY BY E-MAIL

**Date: 07/07/2017 23:23**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME and DISORDER**

CALL FROM MOP ABOUT LOUD NOISE COMING FROM THE PUB. NO POLICE ATTENDANCE.

SHARED WITH EHO AND AUTHORITY BY E-MAIL

**Date: 16/06/2017 22:33**

**Licensing objective – Prevention of NOISE NUISANCE**

LOCAL RESIDENT COMPLAINING ABOUT EXCESSIVE MUSIC NOISE FROM THE PREMISES

NO POLICE DEPLOYMENT

EHO INFORMED BY E-MAIL

**Date: 16/06/2017 23:25**

**Licensing objective – Prevention of NOISE NUISANCE**

CALL FROM ANON PERSON, THAT THERE IS LOUD NOISE IN THE PUB AND HE HAS CONCERN IT WILL GET WORSE

OFFICERS DID ATTEND AT 0056hrs, CUSTOMERS LEAVING QUIETLY

EHO INFORMED BY E-MAIL

**Date: 29/05/2017 00:06**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

CALLER REPORTING SHOUTING, BOTTLES BEING SMASHED AND PERSONS BANGING ON HER DOOR. CALLER BELIEVES BEING CAUSED BY CUSTOMERS LEAVING THE PUB AND THAT SHE WAS BEING TARGETED AS SHE HAS COMPLAINED ABOUT THE PREMISES PREVIOUS. NO POLICE DEPLOYMENT

**Date: 28/05/2017 15:38**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

CALL FROM MOP THAT LIVE MUSIC WAS GOING ON - MUSIC WAS BEING TURNED UP EXCESSIVELY, AND THAT THERE WAS SHOUTING AND SWEARING FROM CUSTOMERS IN THE BEER GARDEN. NO POLICE DEPLOYMENT. EHO ADVICE GIVEN

**Date: 26/05/2017 21:50**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

MOP REPORTING AMPLIFIED MUSIC BEING PLAYED AFTER ALLOWED LICENSED HOUR. NO POLICE DEPLOYMENT

**Date: 30/04/2017 23:56**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

MOP REPORTING A NUMBER OF PERSONS LEAVING THE PREMISES SHOUTING AND SCREAMING. IT IS REPORTED THAT THEY ARE EXTREMELY INTOXICATED AND FALLING ALL OVER THE PLACE. THIS IS A RESIDENTIAL AREA AND THE ISSUES ARE ONGOING. THEY ALSO HAVE GLASSES OUT IN THE STREET. NO ATTENDANCE BY OFFICERS

**Date: 29/04/2017 22:49**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

REPORT OF A NUMBER OF YOUTHS RUNNING UP AND DOWN THE STREET SHOUTING AND SCREAMING. THERE ARE ALSO WOMEN DRINKING ON THE STREET O/S THE PREMISES. IT IS VERY NOISY AND ROWDY AND THE ISSUES HAVE BEEN REPORTED MANY TIMES. OFFICERS CONDUCTED AN AREA SEARCH WITH NO TRACE OF ANYONE.

**Date: 29/04/2017 23:59**

**Licensing objective – Prevention of CRIME AND DISORDER**

REPORTING A GROUP OF YOUTHS HAVE EXITED THE PREMISES AND ARE ROWDY AND APPEAR TO BE ON SOMETHING. NO POLICE DEPLOYMENT

**Date: 17/04/2017 22:42**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

MOP REPORTING THAT THE HORSE AND JOCKEY HAVE A TV SET UP IN THE GARDEN AND ITS BLASTING OUT COMMENTARY VERY LOUDLY.

HORSE AND JOCKEY HAVE A MUSIC LICENCE THAT IS PERMITTED ONE HOUR OVER THE DESIGNATED TIME (2300) ON BANK HOLIDAYS, BUT ONLY INDOORS, SO COULD BE IN BREACH OF THEIR LICENCE.

CONSIDERED CCTV TO CHECK IF PREMISES CLOSED HOWEVER NOT AN AREA COVERED BY HEREFORD CCTV. NO ATTENDANCE

**Date: 16/04/2017 22:30**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

NOISE NUISANCE FROM THE PREMISES MUSIC STILL BEING PLAYED AND THE PREMISES IS MEANT TO BE CLOSED AT 2230 AND THE MUSIC OFF AT 2200HRS. CUSTOMERS ARE STILL ENTERING THE PREMISES AT THE TIME OF THE CALL.

**Date: 15/04/2017 00:03**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

REPORT THAT MUSIC IS STILL BEING PLAYED PAST THE LICENCE TIMES WHICH IS POSSIBLY A BREACH OF LICENCE. NO OFFICERS IN ATTENDANCE AS THEY ATTENDED JUST UNDER AN HOUR AGO AND ESTABLISH LICENSING CONDITIONS.

**Date: 15/04/2017 00:33**

MOP REPORTING PERSON STILL INSIDE THE PREMISES AND THEY SHOULD HAVE CLOSED BY NOW. NO OFFICERS ATTENDED AS CALLED RECEIVED 3 MINUTES AFTER LICENSING OPERATING HOURS AND DEEMED BY CT NOT SUFFICIENT TIME HAS LAPSED TO REMOVE ALL CUSTOMERS AT THIS STAGE

**Date: 14/04/2017 23:11**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

REPORT BY MEMBER OF THE PUBLIC - MUSIC FROM OUTSIDE THE PREMISES WHICH POSSIBLY BREACHED THE PREMISES LICENCE. ON POLICE ATTENDANCE NO MUSIC IN THE STREET HOWEVER THE BACK DOOR WAS OPEN WHICH COULD HAVE BEEN THE REASON AS THERE WAS MUSIC BEING PLAYED INSIDE. THE BARMAN CLAIMED THEY HAD AN EXTENDED LICENCE FOR THE BANK HOLIDAY.

**Date: 13/04/2017 23:00**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

REPORT BY MEMBER OF THE PUBLIC - MUSIC FROM INSIDE AND OUTSIDE THE PREMISES WHICH POSSIBLY BREACHED THE PREMISES LICENCE. NO POLICE ATTENDANCE.

**Date: 08/04/2017 23:00**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

REPORT BY MEMBER OF THE PUBLIC - MUSIC FROM INSIDE AND OUTSIDE THE PREMISES WHICH POSSIBLY BREACHED THE PREMISES LICENCE. NO POLICE ATTENDANCE.

**Date: 31/03/2017 23:00**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

MOP REPORTING LOUD AMPLIFIED MUSIC FROM THE PREMISES. NO POLICE ATTENDANCE. FURTHER CALL AT 2347HRS REGARDS EXCESSIVE NOISE/SWEARING FROM THE REAR GARDEN, AGAIN NO POLICE ATTENDANCE  
E-MAIL TO OWNERS AGENTS WITH DETAILS OF BOTH MATTER

**Date: 19/03/2017 00:30**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

E-MAIL TO ROSS SNT FROM LOCAL RESIDENT  
I AM WRITING ONCE MORE REGARDING THE HORSE AND JOCKEY PUB ON NEW STREET.

ALTHOUGH WE WERE NOT AWARE OF ANY PROBLEMS AFTER CLOSING TIME ON

EITHER FRIDAY OR SATURDAY NIGHT, THIS WEEKEND WAS EXTREMELY NOISY, WITH MUSIC BEING PLAYED ON FRIDAY NIGHT SO LOUDLY THAT OUR WINDOWS AND DOORS WERE RATTLING. THROUGHOUT THE EVENING AND NIGHT VERY DRUNK, OUT OF CONTROL PEOPLE WERE SCREAMING, SHOUTING AND SWEARING ON THE STREET OUTSIDE THE PUB AND IN THE PUB GARDEN, SO WE HAD IT FROM ALL SIDES. ON FRIDAY NIGHT WE RANG THE ENVIRONMENTAL HEALTH PEOPLE IN HEREFORD AND ALSO SPOKE TO THE PERSON MANNING THE WEST MERCIA POLICE SWITCHBOARD, BUT THE LATTER TOLD THAT UNLESS THERE WAS A PROBLEM AFTER 00:30 THERE WAS NOTHING THE POLICE CAN DO. IT WAS ALMOST AS NOISY LAST NIGHT, WITH LARGE NUMBERS OF PEOPLE TAKING GLASSES AND BOTTLES OUT OF THE PUB AND DRINKING ON THE STREET, AND MAKING A LOT OF NOISE. THIS MORNING WE AGAIN HAD TO CLEAR UP THE ALCO-POP BOTTLES AND GLASSES FROM THE PAVEMENT AND WINDOW SILLS.

DOES THERE ACTUALLY HAVE TO BE AN AFFRAY ON THE STREET BEFORE THE POLICE ARE ABLE TO TAKE ACTION? THE PEOPLE OPERATING THE PUB TURN A BLIND EYE TO PEOPLE TAKING DRINKS ONTO THE STREET AND SEEM TO THINK THAT THEY ARE NOT RESPONSIBLE FOR THE COMMOTION CAUSED BY THEIR CUSTOMERS EITHER ON OR OUTSIDE THEIR PREMISES. THEY CERTAINLY CONTINUE TO SERVE PEOPLE WHO ARE CLEARLY INCAPACITATED BY DRINK. WE HABITUALLY STAY UP LATE ON FRIDAY AND SATURDAY NIGHTS BECAUSE IT IS TOO NOISY TO SLEEP BEFORE 12:30, AND WE USUALLY DON'T VENTURE OUT IN THE EVENING AT THE WEEKENDS BECAUSE OF THE AGGRESSIVE AND UNPREDICTABLE BEHAVIOUR OF THE PUB'S CLIENTELE.

**Date: 05/03/2017 22:41**

**Description: BREACH OF LICENCE/NOISE NUISANCE**

LOCAL RESIDENT REPORTING LIVE OR RECORDED MUSIC BEING PLAYED INSIDE THE PREMISES IN BREACH OF THE LICENCE . NO POLICE DEPLOYMENT

**Date: 19/02/2017 00:33**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

LOCAL RESIDENT REPORTING LIVE OR RECORDED MUSIC BEING PLAYED INSIDE THE PREMISES IN BREACH OF LICENCE, WITH 4/5 OUTSIDE THE PREMISES DRINKING IN THE STREET.

**Date: 14/02/2017 22:35**

**Licensing objective – Prevention of CRIME AND DISORDER**

REPORT FROM A MEMBER OF BAR STAFF THAT AN INTOXICATED MALE WAS SWEARING AND REFUSING TO LEAVE. HE IS WELL KNOWN AND HAS BEEN ABUSIVE ON PREVIOUS OCCASIONS.

MALE WAS EVENTUALLY ESCORTED FROM THE PREMISES

**Date: 04/02/2017 00:00**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

EMAIL RECEIVED IN ROSS SNT EMAIL ON SUNDAY 05/02/16. PC 3202 HAS REPLIED ASKING WHY IT WASN'T REPORTED AT THE TIME. HE HAD BEEN ON DUTY BOTH NIGHTS.

JUST TO LET YOU KNOW IT HAS BEEN VERY NOISY OUTSIDE THE HORSE & JOCKEY AGAIN THIS WEEKEND, WITH SHOUTING AND VOMITING ON THE STREET OUTSIDE THE PUB ON FRIDAY NIGHT, AND LAST NIGHT, PEOPLE SHOUTING, SMOKING AND DRINKING OUTSIDE THE FRONT OF THE PUB AFTER MIDNIGHT, ALTHOUGH THEY ARE SUPPOSED TO USE THE SMOKING AREA IN THE REAR OF THE PUB. THE PUB DOES NOTHING TO CONTROL THIS BEHAVIOUR AND WE OFTEN SEE PEOPLE SMOKING AND DRINKING OUT OF PUB GLASSES ON THE STREET IN THE EVENING,

ESPECIALLY AT WEEKENDS, AND THEY TEND TO SPILL OUT DOWN THE STREET. WE SOMETIMES FIND BEER AND WINE GLASSES OUTSIDE OUR DOORS IN THE MORNING. THIS MORNING THERE'S LOADS OF CIGARETTE BUTTS AND BROKEN GLASS ON THE GROUND OUTSIDE THE PUB, ON THE PAVEMENT AND ON THE ROAD, AND NO ONE HAS YET BOTHERED TO SWEEP IT UP ALTHOUGH WE WENT IN EARLIER TODAY TO ASK THEM TO DO SO AS IT IS A PUBLIC HAZARD. WE WOULD BE GRATEFUL IF YOU COULD HAVE A WORD WITH THEM.

**Date: 27/12/2016 00:10**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

CALL FROM A NEIGHBOUR REPORTING LOUD MUSIC COMING FORM THE PUB WHICH SHOULD HAVE BEEN TURNED OFF BY THE TIME OF HIS CALL TO US AS PER THEIR LICENCE CONDITIONS. UPON MY ARRIVAL AT APPROXIMATELY 00:29 HOURS I COULD HEAR PERSONS LAUGHING ETC INSIDE AND COULD HEAR MUSIC BEING PLAYED. I APPROACHED THE PREMISES AND THE FRONT DOOR WAS CLOSED BUT UNLOCKED. I ENTERED THE PUB WHERE I SAW APPROXIMATELY 15 PERSONS INSIDE.

THERE WERE ALCOHOLIC DRINKS ON THE BAR AND I SPOKE TO A MALE WHO IDENTIFIED HIMSELF AS MICHAEL HUDSON WHO STATED THAT HE WAS IN CHARGE OF THE PREMISES. HUDSON ASKED WHAT THE PROBLEM WAS AND AT THIS POINT A FEMALE WHO WAS BEHIND THE BAR BEGAN ASKING THE CUSTOMERS TO LEAVE WHICH THEY DID QUITE QUICKLY. I LATER FOUND OUT THIS FEMALE IS HUDSON'S PARTNER WHO DOES NOT WORK AT THE PUB BUT WAS HELPING OUT.

I EXPLAINED WHY WE WERE THERE AND ASKED WHO THE DPS WAS AND HUDSON STATED IT WAS A MALE BY THE NAME OF STAN. I ASKED IF STAN WAS ON THE PREMISES WHICH HE STATED HE WAS UP UNTIL JUST AFTER MIDNIGHT AND HE WENT HOME. HUDSON STATED THAT THEY ARE LICENSED UNTIL 1AM BUT THEY STOPPED SERVING ALCOHOL AT MIDNIGHT. I ASKED IF HUDSON OR HIS PARTNER WERE PERSONAL LICENCE HOLDERS TO WHICH THEY STATED THEY ARE NOT SO I ASKED TO SEE THE PREMISES LICENCE SUMMARY WHICH THEY PRODUCED FOR ME. HAVING LOOKED AT THIS IT STATED THAT THERE HOURS FOR THE SALE OFF ALCOHOL WAS UP UNTIL 11PM ON A MONDAY NIGHT BUT AS IT WAS BOXING DAY THEY HAD AN EXTENSION FOR AN EXTRA HOUR PAST THERE NORMAL LICENSING HOURS SO UP UNTIL MIDNIGHT SO THEY ARE NOT LICENSED UNTIL 1AM. I EXPLAINED THIS TO HUDSON BUT HE DIDN'T REALLY UNDERSTAND WHAT I WAS SAYING.

I THEN ASKED TO SEE A COPY OF THE FULL LICENCE SO I COULD CHECK THEIR LICENCE CONDITIONS. AT THIS POINT HUDSON STARTED TO GET ALL PANICKY AND STATED HE WOULD MAKE CONTACT WITH STAN. HE TRIED THIS SEVERAL TIMES HE TOLD ME WITHOUT SUCCESS. HUDSON THEN ASKED IF IT HAD TO BE STAN THAT I SPOKE TO OR IF IT COULD BE ONE OF THE OTHER DPS'S. AT THIS POINT I EXPLAINED YOU CAN ONLY HAVE ONE DPS AND I NEEDED TO SPEAK TO HIM. HUDSON CLEARLY DID NOT HAVE ANY IDEA WHAT I WAS TALKING ABOUT AS BOTH HIM AND HIS PARTNER KEPT ASKING WHAT IT WAS I WAS ASKING FOR AND WHY. I EXPLAINED THAT THE FULL PREMISES LICENCE SHOULD BE ON THE PREMISES AND AVAILABLE FOR INSPECTION AT ANY TIME. HUDSON THEN STATED THAT IT WILL BE ON THE PREMISES AND SAID HE WOULD FIND IT. HE RETURNED A FEW MINUTES LATER WITH A PLASTIC STORAGE BOX FULL OF STUFF AND ASKED HIS PARTNER TO LOOK IN THERE FOR IT. HE THEN SAID HE WAS STILL UNABLE TO GET HOLD OF THE DPS SO STATED HE WOULD GO AND GET HIM AND BRING HIM TO THE PUB. HUDSON THEN LEFT THE PUB AND RETURNED APPROXIMATELY 10 MINUTES LATER WITH A MALE WHO STATED HE WAS THE DPS.

I ASKED TO SEE HIS PERSONAL LICENCE WHICH HE PRODUCED TO ME. THE LICENCE HAD THE NAME OF NEIL STANLEY WITH AN ADDRESS OF 19A BROOK END STREET, ROSS ON WYE, HEREFORDSHIRE, HR9 7EE (DIFFERENT TO THE ONE ON THE PREMISES LICENCE) PERSONAL LICENCE NUMBER ELINDC/A/009248. STANLEY WAS CLEARLY INTOXICATED AND STATED THAT HE HAD BEEN AT THE PREMISES UNTIL JUST AFTER MIDNIGHT AND WAS AT HOME IN BED. I ASKED STANLEY FOR THE FULL PREMISES LICENCE AND INITIALLY HE STATED THAT THE PROPERTY OWNERS NEW RIVER RETAIL HAVE GOT IT. I EXPLAINED THAT A COPY OF IT SHOULD BE ON THE PREMISES AT ALL TIMES. HE THEN SAID IT MIGHT BE ON THE BACK OF A DOOR BEHIND THE BAR. IT WAS NOT THERE.

I EXPLAINED THAT MY CONCERN WAS THAT THEY DID NOT KNOW WHERE THERE LICENCE WAS SO HOW COULD THEY COMPLY WITH THEIR CONDITIONS IF THEY DO NOT KNOW WHAT THEY ARE. STANLEY STATED HE KNEW WHAT THE CONDITIONS WERE BUT PRIOR TO STANLEY ARRIVING HUDSON STATED HE IS LICENSED TO STAY OPEN UNTIL 1AM BUT THEY CHOSE TO CLOSE AT MIDNIGHT. THIS IS INCORRECT.

**Date: 18/12/2016 22:13**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

LOUD MUSIC FROM THE PREMISES - FURTHER CALL FROM MOP AT 2338, CUSTOMERS STILL AT THE PUB AND MUSIC BLASTING OUT, OFFICERS DID ATTEND BUT DID NOT ENTER, MUSIC COULD BE HEARD - ALBEIT NOT LOUD AND CUSTOMERS STILL IN THE PREMISES. INFORMATION SHARED WITH NEW RIVER (PLH)

**Date: 20/11/2016 00:54**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

NOISE, SWEARING AND ASB MOST WEEKENDS WHEN CUSTOMERS LEAVE THE PUB. NO POLICE DEPLOYMENT

**Date: 12/11/2016 00:12**

**Licensing objective – Prevention of CRIME AND DISORDER**

A REPORT FROM A MEMBER OF THE PUBLIC THAT THERE WAS A FIGHT IN THE BEER GARDEN AND THE PUB WAS STILL SERVING. OFFICERS ATTENDED AND SPOKE TO THE BAR STAFF WHO WERE COOPERATIVE. NO DRINKS WERE BEING SERVED AND ABOUT 15 PEOPLE WERE INSIDE FINISHING THERE DRINKS. THERE WAS 1 PERSON IN THE BEER GARDEN FINISHING A CIGARETTE AND MUSIC WAS BEING PLAYED. ESTABLISHED THAT THE LICENCE WAS UNTIL 0030 TO EJECT CUSTOMERS WHICH THE BAR STAFF WERE IN THE PROCESS OF DOING. NO DISORDER SEEN AND NO OFFENCES ESTABLISHED.

**Date: 04/11/2016 00:07**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

CALL FROM MOP - CUSTOMERS ARE STILL IN THE PREMISES AND BEING 'REALLY LOUD AND DRUNK'. NO BREACH OF LICENCE. NO POLICE DEPLOYMENT

**Date: 30/10/2016 00:55**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

CALL FROM MOP, LOUD NOISE/MUSIC INSIDE THE PREMISES. NO POLICE ATTENDANCE

**Date: 23/10/2016 22:45**

**Description: BREACH OF LICENCE**

CALL FROM MOP - PREMISES IN BREACH OF PREMISES LICENCE - MUSIC STILL

BEING PLAYED WHEN THEY SHOULD BE CLOSED. NO POLICE DEPLOYMENT

**Date: 10/09/2016 00:30**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

'CONTACT US' MESSAGE FROM A MEMBER OF THE PUBLIC, COMPLAINING ABOUT LOUD MUSIC, 'LOCKS INS' AND THEIR VIEW THAT THE PREMISES IS A BREEDING GROUND FOR TROUBLE.

**Date: 10/09/2016 00:43**

Description: MOP REPORTING THAT THEY HAD JUST SEEN OFFICERS LEAVE AND DRIVING AWAY BUT THERE ARE STILL PEOPLE THERE SMOKING AND LAUGHING AND THEY HAVE JUST LET OFF ONE OF THOSE FIRE LANTERNS - CAN THE OFFICERS GO BACK PLEASE

OFFICERS REVISITED - NO LIGHTS ON AND NO NOISE HEARD

**Date: 10/09/2016 00:28**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

MOP MAKING A COMPLAINT ABOUT THE PUB BREACHING THERE LICENSING NEXT DOOR. THE MUSIC IS STILL GOING ON.

LOCATION VISITED - NO LIGHTS ON NO NOISE HEARD

**Date: 19/08/2016 22:42**

**Licensing objection – Protection of CHILDREN FROM HARM**

Description: FEMALE REPORTING THAT SHE HAD BEEN IN THE PUB WITH FRIENDS AND HAD BEEN REFUSED SERVICE AS SHE WAS 17. FEMALE SAYS SHE HAD BEEN SERVED MANY TIMES BEFORE

PREMISES VISITED, NO REFUSAL BOOK IN USE AND NO KNOWLEDGE OF INCIDENT REPORTED BY FEMALE

**Date: 12/08/2016 23:21**

**Licensing objective – Prevention of CRIME AND DISORDER**

RESIDENT OF NEW STREET PHONED POLICE REPORTING A DRUNK MALE WHO HAD LEFT THE HORSE AND JOCKEY WAS HANGING AROUND SAYING THAT HE WAS GOING TO BEAT SOMEBODY UP. THE MALE WAS SWEARING LOUDLY. INCIDENT WOULD APPEAR TO BE LINKED TO 0853S 120816 AND 0893S 120816. POLICE ATTENDED AND GAVE THE MALE WORDS OF ADVISE.

**Date: 12/08/2016 23:16**

**Description: DISORDER**

BAR STAFF RANG POLICE TO SAY THERE HAD BEEN A SCUFFLE OUTSIDE FOLLOWING A MALE BEING TOLD TO LEAVE THE PUB. THE MALE HAD APPARENTLY KICKED SOME CARS AS HE LEFT. POLICE DID NOT ATTEND AS OFFENDER HAD LEFT.

**Date: 12/08/2016 23:55**

**Licensing objective – Prevention of CRIME AND DISORDER**

RESIDENT OF NEW STREET PHONED POLICE REPORTING A MALE AND FEMALE WERE OUTSIDE THE HORSE AND JOCKEY SCREAMING AT EACH OTHER. (CALL TAKER COULD HEAR SHOUTING IN BACKGROUND) FEMALE WAS HEARD TO SHOUT "GET OFF ME". POLICE ATTENDED. THE FEMALE PARTY HAD BEEN PHYSICALLY ASSAULTED WITH INJURIES TO HER FACE.

**Date: 06/08/2016 00:16**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

REPORTING NOISE PROBLEMS FROM THE PREMISES AS THERE IS A LIVE BAND STILL PLAYING AND CAUSING A DISTURBANCE.

LICENCE ALLOWS LIVE MUSIC PERMITTED UNTIL MIDNIGHT. CALLER WILL CALL BACK IF PERSISTS PAST 01:00 OFFICERS ATTENDED AND ALL WAS SILENT AS AT 00:30

**Date: 12/07/2016 00:01**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

MOP REPORTING NOISE ISSUES - LOUD MUSIC  
EHO MADE AWARE BY E-MAIL  
PLH INFORMED BY E-MAIL

**Date: 03/07/2016 22:38**

**Licensing objective – Prevention of CRIME AND DISORDER**

REPORTS OF 20 + PEOPLE FIGHTING IN THE STREET HAVING COME FROM THE HORSE AND JOCKEY. SUSPECTS BELIEVED TO HAVE RUN BACK INTO THE PUB. ON POLICE ARRIVAL. DPS SPOKEN TO, FOYER OF THE PREMISES HAS A STRONG SMELL OF CANNABIS. OWNER COMES ACROSS TO POLICE AS BEING ANTI POLICE AND UNHELPFUL.

**Date: 03/07/2016 01:07**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

CALL FROM MOP ABOUT EXCESSIVE NOISE FROM CUSTOMERS IN THE BEER GARDEN. NO POLICE ATTENDANCE  
DETAILS PASSED TO EHO BY E-MAIL

**Date: 02/07/2016 12:30**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

CALL FROM MOP ABOUT EXCESSIVE NOISE AND INCIDENTS OCCURRING AT THE PREMISES THE PREVIOUS EVENING  
INFORMATION PASSED TO EHO BY E-MAIL

**Date: 01/07/2016 22:38**

**Licensing objective – Prevention of CRIME AND DISORDER**

ANON PERSON CALLED POLICE REPORTING A FIGHT IN NEW STREET CAR PARK INVOLVING ABOUT 20 YOUTHS FROM THE HORSE AND JOCKEY. NO OTHER CALLS. POLICE ATTENDED WITHIN 5 MINUTES BUT NO SIGNS OF ANYTHING HAVING TAKEN PLACE.

**Date: 26/06/2016 01:10**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

CALL FROM MOP OF EXCESSIVE NOISE FROM THE PREMISES - INCLUDING AFTER HOURS SERVING - MATTER DEALT WITH AS PER LOG 0057S260616  
INFORMATION SHARED WITH EHO BY E-MAIL

**Date: 26/06/2016 00:51**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

OFFICER ATTENDED THE PREMISE AT 01:05 AND FOUND THE FRONT DOOR CLOSED

AND CURTAIN DRAWN HOWEVER COULD HEAR MUSIC AND NOISE FROM INSIDE. THE FRONT DOOR WAS NOT LOCKED AND ON ENTERING IT WAS CLEAR THAT ALCOHOL WAS STILL BEING SERVED, MUSIC WAS PLAYING, CUSTOMERS WERE ON THE DANCE FLOOR AND IN THE BACK BAR AREA. THE MANAGER, MICHAEL HUDSON WAS PRESENT AND WAS AWARE OF HIS LICENSING HOURS AND CONDITIONS. TOLD TO CLOSE AND GIVEN UNTIL 01:30 TO CLOSE UP.

OFFICER ATTENDED AT 01:40 AND THERE WERE STILL CUSTOMERS IN THE PUB, ALTHOUGH THE MUSIC WAS OFF, THE BAR WAS SHUT DOWN, MOST LIGHTS WERE OFF. HUDSON EXPLAINED THAT BUSINESS WAS GOING WELL AND IT WAS NORMAL TO PUSH THE HOURS BY 30 MINUTES. HE ALSO STATED THAT HE HAD FAMILY DOWN STAYING WHICH WAS WHY AFTER GETTING FINAL 3 CUSTOMERS OUT, THERE WERE STILL PERSONS PRESENT. HUDSON WAS ADVISED THAT THERE HAD BEEN SEVERAL COMPLAINTS REGARDING HIS NOISE AND LATE NIGHTS HOURS AND THAT I WOULD SUBMIT A REPORT FOR LICENSING OFFICE.

INFORMATION SHARED WITH EHO BY E-MAIL

**Date: 25/06/2016 00:05**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

MOP REPORTING EXCESSIVE NOISE FROM THE PREMISES

NO POLICE ATTENDANCE

INFORMATION SHARED WITH EHO BY E-MAIL

**Date: 20/06/2016 21:00**

**Licensing objective – Prevention of CRIME AND DISORDER**

POLICE WERE CALLED BY A MOP THAT HER DAUGHTER HAD BEEN FOLLOWED BY A MALE. MALE HAD BEEN FOLLOWED BY THE CALLER AND HAD BEEN SEEN TO ENTER THE HORSE AND JOCKEY. ON POLICE ARRIVAL AT THE PUB, SUSPECT MALE WAS LOCATED IN THE PUB COMPLETELY INTOXICATED. HE WAS SPOKEN TO AT LENGTH OUTSIDE THE PUB. WHILST POLICE PRESENT THE OWNER HAS ASKED POLICE TO MOVE AWAY FROM THE PUB DESPITE BEING TOLD THAT POLICE WERE DEALING WITH AN INCIDENT. AGAIN THE OWNER DISPLAYS VERY ANTI POLICE ATTITUDE.

**Date: 12/06/2016 00:33**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

NOISE COMPLAINT FROM MOP. EHO ADVICE GIVEN. INFO SHARED WITH EHO BY E-MAIL

**Date: 11/06/2016 23:40**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

NOISE COMPLAINT FROM MOP. EHO ADVICE GIVE. INFO SHARED WITH EHO BY E-MAIL

**Date: 10/06/2016 23:43**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

NOISE COMPLAINT FROM MOP - EHO ADVICE GIVE. SHARED WITH EHO BY E-MAIL

**Date: 05/06/2016 01:14**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

MOP REPORTING EXCESSIVE NOISE FROM INSIDE THE PREMISES (NOT MUSIC). EHO

ADVICE GIVEN NO POLICE ATTENDANCE.  
INFORMATION SHARED WITH EHO BY E-MAIL

**Date: 05/06/2016 01:45**

**Description: NOISE NUISANCE**

FURTHER CALL ABOUT NOISE AT THE PREMISES WITH CUSTOMERS BEING NOISY IN THE BEER GARDEN. OFFICER DID ATTEND, 'LISTENED' NO NOISE HEARD. EHO ADVICE GIVEN. INFO SHARED WITH EHO BY E-MAIL

**Date: 14/05/2016 00:10**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

RESIDENT OF NEW STREET PHONED POLICE TO SAY THAT THE PUB WAS STILL PLAYING VERY LOUD MUSIC AND THAT THERE WAS A SPEAKER IN THE PUB GARDEN. POLICE DID NOT ATTEND.

**Date: 07/05/2016 21:30**

**Licensing objective – Prevention of CRIME AND DISORDER**

REPORT BY NEIGHBOUR OF DISTURBANCE INSIDE PUB. OFFICERS ATTENDED, ALL WAS IN ORDER. BAR STAFF STATED THERE HAD BEEN A DISAGREEMENT BETWEEN SOME LADS FROM FOOTBALL TEAMS. NO ONE CAME FORWARD WITH ANY COMPLAINTS.

**Date: 01/05/2016 07:59**

**Licensing objective – Prevention of NOISE NUISANCE, Prevention of CRIME AND DISORDER**

REPORT OF EXCESSIVE NOISE FROM PREMISES THAT HAS BEEN GOING ON ALL NIGHT. NO POLICE DEPLOYMENT  
INFO SHARED WITH EHO BY E-MAIL